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McKinney, TX Med Spa Gives Cosmetic Surgery Customer Service a Facelift

A few nips and tucks make it much more than a surgical procedure

Cosmetic surgery customer service just got a facelift. Essence of Eve Day Med Spa in McKinney, TX has taken numerous steps to make this process more than just a surgical procedure.

“We designed our medical spa with cosmetic surgery and cosmetic procedure patients in mind. “We want these to be more than just procedures for patients, so we gave our customer service for these services a few nips and tucks,” said Darla Reed Joseph, owner of the spa. “At our spa, it's easy, more private, more convenient, relaxing, results-oriented, and includes lots of great amenities. It's like cosmetic heaven for women and men.”

Privacy begins as soon as patients arrive at the spa, which is HIPPA compliant. After their surgery, they leave through a private exit that is also used as a private entrance for their follow up visit. The staff can make arrangements for a town car with tinted windows to transport patients before and after their procedure, if requested. “We tried to think of everything. Even our restrooms are strategically placed to help maintain their privacy,” she said.

Reed Joseph and her staff have heard patients' stories about cold and mechanical cosmetic surgeries and want to offer a totally different experience. “Our biggest focus is treating each patient as though they are the only one we have for the day. Our doctors genuinely want to do their own consultations, which is a lot more personal than having a staff member provide the consultation and meeting the doctor five minutes before surgery,” she said.

The spa staff thought about every single detail regarding cosmetic surgery and, based on customer needs and expectations, offers numerous services and amenities, including:

- Assisting out-of-town guests with hotel reservations
- Care Credit financing
- Beautiful private suite where staff will pamper them and cater to their needs
- Quiet area featuring a beautiful fireplace
- Peaceful meditation/prayer room
- \$50 gift card that can be redeemed for any of the wide array of spa services
- Teas and decadent breads and pastries

At the medical spa, little details are a big deal. “We focus on the little things that mean a lot to patients - beautiful surroundings, privacy, music, and relaxation,” said Reed Joseph. We want to cover the top ten list for them.”

The medical spa offers a variety of cosmetic surgery options, which are performed under local anesthesia in one of the spa's two surgical suites. They include minimally invasive facelift with minimal downtime, breast augmentation, awake liposuction, Zerona™ Laser Body Contouring, neck lift and liposuction, brow/forehead lift, eyelid surgery, scar revision surgery, lip augmentation, torn earlobe repair, and laser skin resurfacing. Patients can also receive Botox and dermal fillers, such as Juvederm and Restylane.

The surgeries are performed by one of the spa's two highly-skilled and accredited surgeons. Dr. Ralph Joseph, the spa's medical director, is a board-certified OB/GYN and a highly-skilled surgeon. Dr. Vu Ho is board-certified in Otolaryngology-Head and Neck Surgery and specializes exclusively in facial cosmetic surgery.

Essence of Eve Day Med Spa has been in business since 2004. The spa has received numerous awards, such as 2008 Best Spa and Salon in downtown McKinney and the best of McKinney Spas Award from the U.S. Local Business Association. The med spa recently relocated to a new location in McKinney. The spa's website is www.essenceofevespa.com

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